



Whitelabel Setup

1. Choose a domain

If you do not already own a domain, you can buy one, provided that it is available, of course. There are a lot of different domain registering services on the web. You can refer to the list at the end of this article for links to the most popular ones.

- GoDaddy
- Domain.com
- Bluehost
- Namecheap
- Wix
- (mt) Media Temple
- FatCow
- Iwantmyname

2a. DNS setup for the domain

If you want to use your top-level domain (i.e. [mycompany.com](#)) you will need to redirect the domain to Email Videos Pro servers using an **A** type record in DNS. The **A** record needs to point to the following IP address:

- 162.0.227.44

Namecheap example:



Type	Host	Value	TTL	
A Record	@	162.0.227.44	Automatic	✓ ✕

ADD NEW RECORD SAVE ALL CHANGES SHOW MORE

2b. DNS setup for subdomains

If you want to use a subdomain (ex. tours.mycompany.com) you will need to add a **A Record** type record to your DNS settings and it needs to point to:

- 162.0.227.44

Namecheap example:



Type	Host	Value	TTL	
A Record	tours	162.0.227.44	Automatic	✓ ✕

2c. Checking the setup

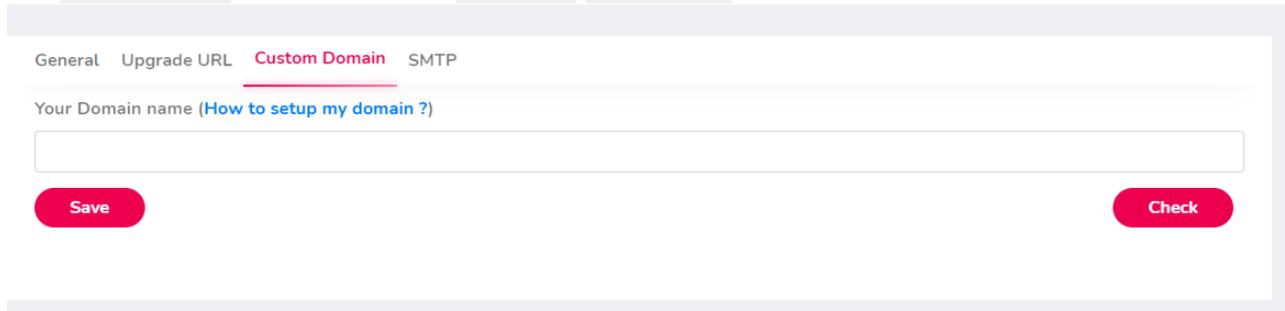
After doing the setup make sure of the following:

- There is only one A record in your zone file. If you had any previous records pointing to other IPs and servers, those need to be removed.
- There are no AAAA records for your domain. Those records define IPv6 addresses and are not supported by Email Videos Pro at this point. Any existing AAAA records need to be removed.
- Other types of records, such as NS, MX, or TXT are ok and can stay.

3. Add the domain to your website

Now that you redirected the domain, you can add it to your website settings. In order to do this, navigate to [Email Videos Pro Editor](#) and log in using your Email Videos Pro credentials. Once in the editor, go

to **Whitelabel** and select the **Custom Domains** tab. It should look similar to this:



The screenshot shows a configuration interface with a top navigation bar containing the following tabs: General, Upgrade URL, Custom Domain (which is highlighted with a red underline), and SMTP. Below the navigation bar, there is a label 'Your Domain name' followed by a blue link '(How to setup my domain ?)'. Underneath this is a large, empty text input field. At the bottom of the form, there are two red buttons: 'Save' on the left and 'Check' on the right.

Add your domain and click **Check**, our system will test the domain to see if it is correctly set up. If there are any problems, they will be reported on the screen along with some troubleshooting instructions, otherwise, the test will be marked as passed, then click save.

Appendix: DNS tutorials

Below is a list of articles showing how to modify DNS settings for some of the popular domain registers.

[GoDaddy Tutorial](#)

[Domain.com Tutorial](#)

[Bluehost Tutorial](#)

[Namecheap Tutorial](#)

[Wix Tutorial](#)

[\(mt\) Media Temple Tutorial](#)

[FatCow Tutorial](#)

[iwantmyname Tutorial](#)